

## **Functions and Duties of Central Pension Accounting Office**

The Central Pension Accounting Office (CPAO) was established w.e.f. 1<sup>st</sup>. January, 1990 for Payment and Accounting of Central (Civil) Pensioners. CPAO is a subordinate office under the O/o Controller General of Accounts, Department of Expenditure, Ministry of Finance. It has been entrusted with the responsibility of administering the scheme of payment of pension to Central Government (Civil) Pensioners through authorized Banks.

CPAO provides pension related services to the Central Civil Pensioners except the pensioners of Railways, P & T, Defence and State Govts. CPAO also deals with the pension matters relating to Hon'ble President, Vice President, Members of Parliament, Freedom Fighters and Ld. Judges of Hon'ble High Court and Supreme Courts. Its core functions are:-

### **FUNCTIONS AND DUTIES OF CPAO:-**

- Issue of Special Seal Authorities (SSAs) authorizing payment of pension in fresh as well as revision of pension cases to the CPPCs(Central Pension Processing Centres) of pension disbursing Banks;
- Preparation of Budget for Pension Grant and accounting thereof;
- Audit of CPPCs of pension disbursing Banks;
- Maintenance of a Data Bank of Central Civil Pensioners containing all details indicated in the PPOs and Revision Authorities;
- Handle the grievances of Central Civil Pensioners; and
- As an interim arrangement, payment of provisional pension to the pensioners/ family pensioners covered under New Pension Scheme as per orders of Ministry of Finance