

Central Pension Accounting Office
Department of Expenditure
Ministry of Finance
Trikoort-II, Bhikaji Cama Place
New Delhi-110066

No. CPAO/A-2/2013-14/K.Sundaram/2013-14/23

Dated: 26.03.2014

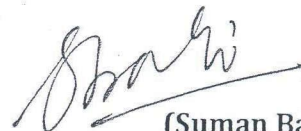
24.04.2014

OFFICE MEMORANDUM

Subject:- Procedure regarding switchover of Payment channel from PAO Counter/Treasury to Bank.

While making the payment of revised pension in accordance with the recommendations of 6th Central Pay Commission, some banks have highlighted that some pensioners are being paid by them without any proper authorization of CPAO and consequently they have stopped their payment. This is total deviation of the procedure outlined in Para 7.7.2/Para 9 of Civil Accounts Manual and Scheme for payment of pensions to Central Govt. Civil Pensioners by authorized banks. Taking into consideration the seriousness of the situation these cases were examined in depth and it has been observed that these cases are only sample cases and possibilities of repetition of such type of action cannot be denied.

Keeping in view the hardship being faced by the pensioner due to negligence at any stage of pension process, all concerned are advised to adopt a proper route (H.O.D ⇒ PAO ⇒ CPAO ⇒ Bank) while dealing with authorization of pension and change of payment channel from PAO counter to authorized bank through CPAO. If any previous case of authority is come to the notice necessary corrective measures should be taken immediately to regularize the pension payment.



(Suman Bala)
Chief Controller (Pensions)

To

1. All Pr. CCAs/CCAs/CAs (with the independent charges)
2. All Authorised Banks (CPPCs)
3. All A.Gs (as per list)