



सोमा रॉय बर्मन

**SOMA ROY BURMAN**

मुख्य नियन्त्रक (पेंशन)

**Chief Controller (Pensions)**

D.O. No.: ..... CPAA/CPAO/2008/6PC/114

Central Pension Accounting Office

केन्द्रीय पेंशन लेखा कार्यालय

Government of India, Ministry of Finance

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30.6. 2009

Dear

Kindly refer to this office earlier D.O. letter no. CPAO/Tech/6PC/2008-09 dated 2 April 2009 mentioning the difficulties faced by CPAO due to receipt of incomplete cases which have to be returned to Ministries.

You are aware that the large volume of the Post-2006 SPC revision authorities has caused a manifold increase in receipts in this office. The timeline of 21 days has been lengthened to about 40 days. While we are making special efforts to liquidate the arrears by putting in place a Special Cell which has been sanctioned last month, it is found that the normal flow in CPAO is further congested by returned cases. In a number of cases more than one return due to partial or non-correction of objections are taking place.

The reasons for return include non-embossment by special seal and non-completion of essential Sixth Pay Commission revision related fields. In many cases it is observed that COMPACT is not being used.

You would appreciate that the pensioner is put to immense hardship as his authority has again to pass through the additional 40 days cycle for each of iteration caused by returns. In particular, the Post 2006 pensioner has not received any benefit from the disbursing bank in respect of 6 PC revisions.

I would request you to give suitable instructions on an urgent basis to all the PAOs processing pension cases in your accounting formation to invariably submit completed and correct cases at the first stage so that our organisation can reach their dues to the pensioners at the earliest. I would request you to consider a suitable mechanism for accountability in all PAOs as a preventive measure.

On our part if there is any way in which we can help in enhancing efficiency, please do not hesitate to contact us.

Yours sincerely,

sd/-

(Soma Roy Burman)

AGs/PAOs RS/LS/CS etc.

Copy to Addl.CGA(AS), Ministry of Finance, L.N. Bhawan, Khan Market, New Delhi

Soma Roy

Chief Controller (Pensions)