



सत्यमेव जयते

Only the Payments authorized in this SSA are to be honoured

केंद्रीय पेंशन लेखा कार्यालय

भारत सरकार, नई दिल्ली

CENTRAL PENSION ACCOUNTING OFFICE

Government of India

TRIKOOT-II, BHIKAJI CAMA PLACE, NEW DELHI-110066

WEBSITE : <http://cpao.gov.in>

TOLL FREE No. 1800117788, FAX : 011-26167326

PENSIONER COPY

CENTRAL PENSION ACCOUNTING OFFICE
GUIDELINES FOR THE BANKS AND THE CENTRAL CIVIL PENSIONERS

1. Changes in Pension/Address/Bank A/c No. etc. if any may be routed through the concerned PAO to CPAO to avoid delay.
2. Undertaking by pensioner for refund of overpayment should be flagged in ledger of the pensioner.
3. Pension should be credited by last working day of the month except for the month of March which is payable only on or after 1st April.
4. Commuted Value (CVP) and Gratuity must not be paid by the bank unless the same is specifically authorised and indicated on the front portion of the SSA. PAO's SSA should always be referred to in this regard.
5. Full value of pension is to be restored automatically by the bank after 15 years from the date of payment of commuted value as indicated in the PPO. There is no need to make a reference to CPAO. CVP if paid by bank, date of restoration may be intimated to pensioner by Bank.
6. Dearness Relief is not admissible on Pension/Family Pension to Ex-Presidents, Ex-Vice-Presidents, their families and Ex-MPs.
7. Dearness Relief is admissible on original basic pension plus additional pension, if any, before commutation. Dearness Relief to pensioners should be paid immediately by CPPC after uploading of copies of Govt. Orders issued by the Govt. of India, PPG & P, Deptt. of Pension & Pensioners Welfare by accessing to their website (<http://persmin.nic.in>).
8. Dearness Relief to Freedom Fighters Pensioners/Family Pensioners is also admissible as applicable to Central Govt. Employees twice a year w.e.f. 01.01.2017
9. Medical Allowance and Additional Pension are not admissible to freedom fighters, Ex-President, Ex-Vice President & Ex-MPs.
10. Only spouse and dependent unmarried daughter is eligible for family pension in case of Freedom Fighter Pension upto three daughters. FFR Pension admissible to dependents is 50% of the sum that would have been admissible to the Freedom Fighter i.e. in the range of ₹13,000/- to ₹15,000/- at any point of time if their monthly income from all sources i.e. employment/self-employment or on account of pension of his/her own job or by virtue of the previous employment of deceased freedom fighter does not exceed ₹2,40,000/- per annum or ₹20,000/- p.m.
11. Group-A officers are not entitled to DR on their pension during the period of their re-employment.
12. D.R. is admissible on re-employment, if the pensioner was holding post below Group-A at the time of his/her retirement or otherwise provided in the terms & conditions of re-employment in cases where pay on re-employment was fixed at the minimum of Pay Scale.
13. Dearness Relief is not admissible on Constant Attendant Allowance.
14. In case the pensioner wants transfer of pension payment to any branch of the same bank or any bank anywhere in India, the same can be done by CPPCs of the bank (old or new) as per procedure outlined in Para 16 of the "Scheme for payment of Pension to Central Civil Government Civil Pensioners by Authorised Banks" under intimation to CPAO.
15. Family pension at enhanced rate is payable to the family for 10 years from the date of commencement of the family pension where the government servant dies while in service. In the event of the death of the Government servant after retirement enhanced rate shall be payable for 7 years or upto the age of 67 years of the Government servant except ITBP, SSB, CRPF and BSF where it is upto 64 years had he survived, whichever is earlier.
16. Family pension to dependent children is payable till date of marriage or date of attaining the age of 25 years or start of earning more than minimum pension admissible plus Dearness Relief admissible from time to time whichever is earlier. There will be no age restriction for unmarried/divorced/widowed daughter of pensioners (under category 2). Family Pensioner under category 2 will be sanctioned by concerned Head of Office only after all claimants under category-1 become ineligible.
17. In the event of the death of pensioner/family pensioner/dependent i.e. whenever pension ceases to be payable, both the copies of PPOs must be returned to CPAO. Family pension to the eligible child may be commenced after a fresh PPO and Authority is received from the Pay & Accounts Office of the Ministry/Department through CPAO.
18. The Name and PPO No. of the pensioner should invariably be quoted in the correspondence with CPAO.
19. Pensioner can get the details of pension, pension payment and lodge & track the grievances by registering on CPAO website under "Web Responsive Pensioners Service"(WRPS) by providing PPO number, date of birth and date of retirement (date of death in case family pensioner).
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BANK COPY

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PAO COPY

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अवतिरित होने के स्थिति में कृपया निम्न पते पर वापस करें :-

भारत सरकार

वित्त मन्त्रालय, व्यय विभाग

केन्द्रीय पेशान लेखा कार्यालय

त्रिकूट-II भीकजी कामा प्लेस, नई दिल्ली - 110066

फैक्स : 011-26167326, ग्राम : PENFINEX

फोन : 26174596, 26174456, 26174438

26715110, 26715112

टोल फ्री नं० 1800117788

If Undelivered Please return to :

CENTRAL PENSION ACCOUNTING OFFICE

Trikoot-II, Bhikaji Cama Place, New Delhi-110066

Fax : 011-26167326, Gram : penfinex

Phone : 26174438, 26174596, 26174456

26715110, 26715112

Tol Free No. 1800117788

ON INDIA GOVT. SERVICE

