

भारत सरकार
वित्त मन्त्रालय, व्यय विभाग
केन्द्रीय पेंशन लेख कार्यालय
त्रिकूट-II भीकाजी कामा प्लेस
नई दिल्ली-110066

फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
NEW DELHI-110066
PHONES : 26174596, 26174456, 26174438

CPAO/IT& Tech/Master Data/14.Vol-III/P.F./2017-18/53

Dated 04.07.2019

OFFICE MEMORANDUM

Subject: Status report of agenda items as per the meeting dated 23.01.2019 and 24.01.2019

Reference is invited to the meeting held on 23.01.2019 & 24.01.2019 under the Chairmanship of Chief Controller (Pensions) with the Heads of CPPCs/Government Business Divisions of all authorized banks. Minutes of the Meeting for the same were circulated on 28.02.2019.

2. All the CPPCs of Authorized Banks and Government Business Divisions are requested to intimate the action taken and present status of the following agenda items to this office at the earliest. (Status as per CPAO database is attached).

1. Implementation of 7th CPC Pension Revision and its reporting
2. Acknowledgement of e-SSA
3. Compliance of Internal Audit observations on 7th CPC revisions
4. Timely commencement of family pension, additional pension and restoration of commuted portion of pension by banks
5. Timely submission of Life Certificates *in NPS-AR cases*
6. Allotment of 12 digits PPO Number and Return of Inactive PPOs
7. Submission of e-scrolls and Master Data Reconciliation
8. Grievances pending with CPPCs/GBD

3. This issues with the approval of Chief Controller (Pensions).

(Md. Shahid Kamal Ansari)
(Dy. Controller of Accounts)

Enclosed as above.

To :

1. Heads of CPPCs of All Authorized Banks (as per list)
2. Heads of Government Business Division

CPPC Wise Pending Pension cases of 2016 which despatched to bank upto 26-06-2019

Sl No.	BANK NAME	CPPC CODE	CPPC NAME	TOTAL REVISED	CREDITE D	TOTAL PENDING	0-10 DAYS	11-30 DAYS	>=31 DAYS
1	STATE BANK OF INDIA	0004464	CPPC-NAVI MUMBAI	32750	30205	2545	18	57	2470
2	STATE BANK OF INDIA	0004465	CPPC-AHMEDABAD	13448	12741	707	12	27	668
3	STATE BANK OF INDIA	0004466	CPPC-BANGALORE	14719	13558	1161	6	56	1099
4	STATE BANK OF INDIA	0004467	CPPC-Govindpura	20755	19389	1366	12	54	1300
5	STATE BANK OF INDIA	0004468	CPPC-BHUBANESWAR	10605	8289	2316	7	18	2291
6	STATE BANK OF INDIA	0004469	CPPC-PANCHKULA	63621	59893	3728	89	349	3290
7	STATE BANK OF INDIA	0004470	CPPC-CHENNAI	22567	19771	2796	22	69	2705
8	STATE BANK OF INDIA	0004471	CPPC-GUWAHATI	32795	30402	2393	48	119	2226
9	STATE BANK OF INDIA	0004472	CPPC-HYDERABAD	11940	11350	590	2	41	547
10	STATE BANK OF INDIA	0004473	CPPC-KOLKATA	47465	43325	4140	77	224	3839
11	STATE BANK OF INDIA	0004474	CPPC-LUCKNOW	25654	21269	4385	38	80	4267
12	STATE BANK OF INDIA	0004475	CPPC-DELHI	99961	93612	6349	144	374	5831
13	STATE BANK OF INDIA	0004476	CPPC-PATNA	26109	24037	2072	30	105	1937
14	STATE BANK OF INDIA	0004477	CPPC-THIRUVANTHAPURA	35208	33298	1910	71	108	1731
15	STATE BANK OF INDIA	0021519	CPPC-AMRAVATI	9997	9513	484	11	35	438
16	STATE BANK OF INDIA	0024289	CPPC-MANGALORE	25	24	1	0	0	1
17	STATE BANK OF INDIA	0025772	CPPC-Patiala	136	118	18	0	0	18
18	STATE BANK OF INDIA	0027908	CPPC-TRIVANDRUM	315	295	20	0	0	20
19	STATE BANK OF INDIA	0029178	CPPC-JAIPUR	26278	22973	3305	46	118	3141
20	STATE BANK OF HYDERABAD	0111019	CPPC-HYDERABAD	235	217	18	0	0	18
21	STATE BANK OF MYSORE	0120689	CPPC-MANGALORE	163	147	16	0	0	16
22	STATE BANK OF PATIALA	0130772	CPPC-Patiala	499	227	272	0	0	272
23	STATE BANK OF TRVANCORE	0150908	CPPC-TRIVANDRUM	528	506	22	0	0	22
24	STATE BANK OF BIKANER & JAIPUR	0170878	CPPC-JAIPUR	292	212	80	0	0	80
Total				496065	455371	40694	633	1834	38227

DELAY ANALYSIS OF ADDITIONAL PENSION as per Escroll for the period of 01.04.2017-30.05.2019

CPPC CODE	BANK NAME	CPPC NAME	1-3 Month	4-6 Month	7-12 Month	12+ Month
0212424	ALLAHABAD BANK	CPPC-HAZRATGANJ	6	1	1	21
0341400	ANDHRA BANK	CPPC-HYDERABAD	50	12	28	178
6360002	AXIS BANK(UTI BANK)	CPPC-NAVI MUMBAI	1	0	0	1
0203244	BANK OF BARODA	CPPC-NEW DELHI	8	0	2	13
0223222	BANK OF INDIA	CPPC-NAGPUR	11	6	6	59
0231471	BANK OF MAHARASHTRA	CPPC-PUNE	82	83	134	665
0242962	CANARA BANK	CPPC-BANGALORE	6	7	7	54
0283760	CENTRAL BANK OF INDIA	CPPC-MUMBAI	229	64	143	679
0351119	CORPORATION BANK	CPPC-Mangalore	18	7	8	29
0251504	DENA BANK	CPPC-MUMBAI	5	0	1	12
6390005	ICICI BANK	CPPC-MUMBAI	0	0	0	1
0261721	INDIAN BANK	CPPC-CHENNAI	8	6	1	36
0272409	INDIAN OVERSEAS BANK	CPPC-CHENNAI	85	70	116	489
0361500	ORIENTAL BANK OF COMMERCE	CPPC-GURGAON	56	18	31	120
0370985	PUNJAB & SINDH BANK	CPPC-NEW DELHI	29	16	19	88
0306386	PUNJAB NATIONAL BANK	CPPC-NEW DELHI	539	185	353	1627
0332440	SYNDICATE BANK	CPPC-MANIPAL, TQ: UDUPI	145	67	158	648
0322345	UCO BANK	CPPC-NAGPUR	0	0	0	1
0293137	UNION BANK OF INDIA	CPPC-MUMBAI	3	2	5	22
0311690	UNITED BANK OF INDIA	CPPC-KOLKATA	348	101	170	616
0391167	VIJAYA BANK	CPPC-BANGALORE	101	15	22	80
Total			1730	660	1205	5439
Grand Total			9034			

DELAY ANALYSIS OF COMMUTATION RESTORATION as per Escroll for the period of 01.04.2017-30.05.2019

CPPC_CODE	BANK_NAME	CPPC_NAME	1-3 Month	4-6 Month	7-12 Month	12+ Month
0212424	ALLAHABAD BANK	CPPC-HAZRATGANJ	272	7	2	0
0341400	ANDHRA BANK	CPPC-HYDERABAD	56	0	3	1
6360002	AXIS BANK(UTI BANK)	CPPC-NAVI MUMBAI	1	0	0	0
0203244	BANK OF BARODA	CPPC-NEW DELHI	122	2	0	0
0223222	BANK OF INDIA	CPPC-NAGPUR	138	6	8	2
0231471	BANK OF MAHARASHTRA	CPPC-PUNE	156	38	24	11
0242962	CANARA BANK	CPPC-BANGALORE	201	39	101	8
0283760	CENTRAL BANK OF INDIA	CPPC-MUMBAI	174	6	0	1
0351119	CORPORATION BANK	CPPC-Mangalore	0	0	0	0
0251504	DENA BANK	CPPC-MUMBAI	0	0	0	0
0510645	HDFC BANK	CPPC-NOIDA	3	0	1	0
6390005	ICICI BANK	CPPC-MUMBAI	0	0	0	0
0261721	INDIAN BANK	CPPC-CHENNAI	0	1	0	0
0272409	INDIAN OVERSEAS BANK	CPPC-CHENNAI	35	7	3	0
0361500	ORIENTAL BANK OF COMMERCE	CPPC-GURGAON	35	0	1	1
0370985	PUNJAB & SINDH BANK	CPPC-NEW DELHI	32	3	0	1
0306386	PUNJAB NATIONAL BANK	CPPC-NEW DELHI	739	169	66	22
0332440	SYNDICATE BANK	CPPC-MANIPAL, TQ: UDUPI	5	0	1	0
0322345	UCO BANK	CPPC-NAGPUR	72	65	85	15
0293137	UNION BANK OF INDIA	CPPC-MUMBAI	96	12	16	4
0311690	UNITED BANK OF INDIA	CPPC-KOLKATA	0	0	0	0
0391167	VIJAYA BANK	CPPC-BANGALORE	1	0	0	0
		Total	2138	355	311	66
		Grand Total	2870			

DELAY ANALYSIS OF PENSIONER TO FAMILY PENSIONER as per Escroll for the period of 01.04.2017-30.05.2019

CPPC_CODE	BANK_NAME	CPPC_NAME	1-3 Month	4-6 Month	7-12 Month	12+ Month
0004464	STATE BANK OF INDIA	CPPC-NAVI MUMBAI	572	116	42	12
0004465	STATE BANK OF INDIA	CPPC-AHMEDABAD	224	72	18	4
0004466	STATE BANK OF INDIA	CPPC-BANGALORE	172	66	26	7
0004467	STATE BANK OF INDIA	CPPC-Govindpura	342	107	47	7
0004468	STATE BANK OF INDIA	CPPC-BHUBANESWAR	197	19	16	9
0004469	STATE BANK OF INDIA	CPPC-PANCHKULA	1447	197	63	12
0004470	STATE BANK OF INDIA	CPPC-CHENNAI	331	131	46	20
0004471	STATE BANK OF INDIA	CPPC-GUWAHATI	350	143	57	17
0004472	STATE BANK OF INDIA	CPPC-HYDERABAD	318	131	155	143
0004473	STATE BANK OF INDIA	CPPC-KOLKATA	1215	207	63	16
0004474	STATE BANK OF INDIA	CPPC-LUCKNOW	384	167	98	38
0004475	STATE BANK OF INDIA	CPPC-DELHI	3371	535	259	162
0004476	STATE BANK OF INDIA	CPPC-PATNA	292	158	110	47
0004477	STATE BANK OF INDIA	CPPC-THIRUVANTHAPURAM	345	130	34	4
0021519	STATE BANK OF INDIA	CPPC-AMRAVATI	126	49	41	59
0024289	STATE BANK OF INDIA	CPPC-MANGALORE	1	10	16	14
0025772	STATE BANK OF INDIA	CPPC-Patiala	9	292	146	139
0027908	STATE BANK OF INDIA	CPPC-TRIVANDRUM	42	24	59	123
0029178	STATE BANK OF INDIA	CPPC-JAIPUR	182	84	20	16
0111019	STATE BANK OF HYDERABAD	CPPC-HYDERABAD	33	61	93	89
0120689	STATE BANK OF MYSORE	CPPC-MANGALORE	26	43	54	28
0130772	STATE BANK OF PATIALA	CPPC-Patiala	89	164	474	235
0150908	STATE BANK OF TRVANCORE	CPPC-TRIVANDRUM	181	97	197	185
0170878	STATE BANK OF BIKANER & JAIPUR	CPPC-JAIPUR	63	63	145	108
		TOTAL	10312	3066	2279	1494
		GRAND TOTAL	17151			

PENDING GRIEVANCE REPORT AS ON 01.07.2019

Sr no.	BANK	CPPC	TOTAL CASES (1)	REPLIED BY BANK (2)	PENDING AT CPAO (3)	TOTAL DISPOSED BY CPAO (4)	TOTAL PENDING (5)	PENDING AT BANK (5)-(3)	Pending (0-30 days)	Pending (30-60 days)	Pending (60-90 days)	Pending (>90 days)
1	ALLAHABAD BANK	0212424	181	0	0	162	19	19	5	7	7	0
2	ANDHRA BANK	0341400	70	70	0	69	1	1	1	0	0	0
3	AXIS BANK(UTI BANK)	6360002	48	30	0	39	9	9	3	5	1	0
4	BANK OF BARODA	0203244	386	309	0	323	61	61	25	26	10	0
5	BANK OF INDIA	0223222	501	466	7	477	24	17	15	1	0	1
6	BANK OF MAHARASHTRA	0231471	102	62	0	84	18	18	9	7	2	0
7	CANARA BANK	0242962	812	772	0	806	2	2	2	0	0	0
8	CENTRAL BANK OF INDIA	0283760	736	626	0	658	78	78	51	27	0	0
9	CORPORATION BANK	0351119	52	35	0	48	4	4	4	0	0	0
10	DENA BANK	0251504	220	2	0	210	10	10	3	6	0	1
11	HDFC BANK	0510645	13	12	0	12	1	1	1	0	0	0
12	ICICI BANK	6390005	20	20	0	20	0	0	0	0	0	0
13	IDBI BANK	6910695	4	4	0	4	0	0	0	0	0	0
14	INDIAN BANK	0261721	126	76	0	116	10	10	3	6	1	0
15	INDIAN EMBASSY	NEP0001	3	0	0	3	0	0	0	0	0	0
16	INDIAN OVERSEAS BANK	0272409	347	194	0	312	35	35	13	15	7	0
17	ORIENTAL BANK OF COMMERCE	0361500	80	67	0	68	12	12	8	3	1	0
18	PUNJAB & SINDH BANK	0370985	52	49	0	51	1	1	1	0	0	0
19	PUNJAB NATIONAL BANK	0306386	955	485	0	834	121	121	56	53	10	2
20	SYNDICATE BANK	0332440	311	278	0	300	11	11	6	3	1	1
21	UNION BANK OF INDIA	0293137	244	205	0	209	35	35	23	10	2	0
22	UNITED BANK OF INDIA	0311690	218	32	0	200	18	18	7	8	3	0
23	UNITED COMMERCIAL BANK	0322345	280	217	0	259	21	21	7	8	6	0
24	VIJAYA BANK	0391167	52	51	4	48	4	0	0	0	0	0
		Total	5,813	4,062	11	5,312	495	484	243	185	51	5

BANK WISE LIFE CERTIFICATE PENDING AS ON DATED 21-01-2019 (Other than SBI)		
	NAME OF BANK	PENDING LIFE CERTIFICATE
1	ALLAHABAD BANK	0
2	BANK OF BARODA	1
3	BANK OF INDIA	4
4	CENTRAL BANK OF INDIA	4
5	DENA BANK	1
6	PUNJAB AND SIND BANK	1
7	PUNJAB NATIONAL BANK	11
8	SYNDICATE BANK	6
9	UNITED BANK OF INDIA	0
10	UCO BANK	1
11	IDBI	1
12	AXIS BANK	6
13	CANARA BANK	2
	TOTAL	38

Agenda Item No. 5

STATE WISE LIFE CERTIFICATE PENDING AS ON DATED 14-06-2019 (STATE BANK OF INDIA)

	NAME OF STATE	PENDING LIFE CERTIFICATE
1	ANDMAN & NICOBAR	15
2	ANDHRA PRADESH PRADESH	19
3	ARUNACHAL PRADESH	3
4	ASSAM	16
5	BIHAR	37
7	CHHATISGARH	13
9	GUJRAT	5
10	HARYANA	14
11	HIMACHAL	5
11	JAMMU & KASHMIR	12
12	JHARKHAND	14
13	KARNATAKA	5
14	KERALA	5
15	MADHYA PRADESH	11
16	MAHARASHTRA	21
17	MANIPUR	8
19	MIZORAM	3
20	NAGALAND	6
21	ORISSA	10
22	PUNJAB	10
23	RAJASTHAN	37
24	SIKKIM	3
25	TAMIL NADU	9
26	TELANGANA	4
27	TRIPURA	3
28	UTTAR PRADESH	61
29	UTTRAKHAND	5
30	WEST BENGAL	24
	TOTAL	378

MasterData Reconciliation

S.NO	CPPC_Code	Bank_name	CPPC_NAME	UPLOAD_DATE as on 30.04.2019	UPLOAD_DATE as on 21.01.2019
1	0212424	ALLAHABAD BANK	CPPC-HAZRATGANJ	30-06-2018	30-06-2018
2	0341400	ANDHRA BANK	CPPC-HYDERABAD	22-01-2019	03-03-2018
3	6360002	AXIS BANK(UTI BANK)	CPPC-NAVI MUMBAI		
4	0203244	BANK OF BARODA	CPPC-NEW DELHI	08-06-2018	08-06-2018
5	0223222	BANK OF INDIA	CPPC-NAGPUR	12-02-2019	15-01-2019
6	0231471	BANK OF MAHARASHTRA	CPPC-PUNE	06-11-2015	06-11-2015
7	0242962	CANARA BANK	CPPC-BANGALORE	09-01-2019	09-01-2019
8	0283760	CENTRAL BANK OF INDIA	CPPC-MUMBAI	11-03-2016	11-03-2016
9	0351119	CORPORATION BANK	CPPC-Mangalore	30-01-2018	30-01-2018
10	0251504	DENA BANK	CPPC-MUMBAI		
11	0510645	HDFC BANK	CPPC-NOIDA	12-03-2019	15-06-2018
12	6390005	ICICI BANK	CPPC-MUMBAI	03-01-2017	03-01-2017
13	6910695	IDBI BANK	CPPC-MUMBAI	22-01-2019	05-12-2015
14	0261721	INDIAN BANK	CPPC-CHENNAI		
15	0272409	INDIAN OVERSEAS BANK	CPPC-CHENNAI		
16	0361500	ORIENTAL BANK OF COMMERCE	CPPC-GURGAON	13-11-2018	13-11-2018
17	0370985	PUNJAB & SINDH BANK	CPPC-NEW DELHI	07-03-2018	07-03-2018
18	0306386	PUNJAB NATIONAL BANK	CPPC-NEW DELHI	03-01-2019	03-01-2019
19	0332440	SYNDICATE BANK	CPPC-MANIPAL, TQ: UDUPI	29-01-2019	16-11-2018
20	0322345	UCO BANK	CPPC-NAGPUR	21-08-2015	21-08-2015
21	0293137	UNION BANK OF INDIA	CPPC-MUMBAI		
22	0311690	UNITED BANK OF INDIA	CPPC-KOLKATA		
23	0391167	VIJAYA BANK	CPPC-BANGALORE		

DISCREPANCY (OTHER THAN SBI) FOR ALL FINANCIAL YEAR AS ON 27.05.2019

S.NO.	BANK/CPPC	upto 2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20 (April)
1	BANK OF BARODA				0	0	0	0	0
2	ALLAHABAD BANK				0	0	0	0	1,72,90,357
3	BANK OF INDIA				0	0	0	-1,29,73,003	69,17,187
4	BANK OF MAHARASHTRA				0	0	0	0	4,34,58,016
5	CANARA BANK					0	0	-60,11,992	83,50,46,243
6	DENA BANK					13,84,29,307	29,14,60,472	78,12,83,501	32,12,07,054
7	INDIAN BANK					0	0	0	0
8	INDIAN OVERSEAS BANK					92,61,99,644	35,34,90,566	-1,982	5,97,244
9	CENTRAL BANK OF INDIA					2,08,84,347	1,84,31,228	-27,18,373	77,20,52,877
10	UNION BANK OF INDIA				0	0	0	0	1,13,24,05,848
11	PUNJAB NATIONAL BANK				0	8,998	-2,03,75,593	6,47,24,488	0
12	UNITED BANK OF INDIA					34,17,01,754	0	1,40,00,437	0
13	UCO BANK				0	1,37,24,09,322	3,57,59,99,224	2,77,18,52,100	38,06,03,052
14	SYNDICATE BANK					0	0	-3,73,981	0
15	ANDHRA BANK				0	0	0	0	19,95,07,794
16	ORIENTAL BANK OF COMMERCE				0	0	0	36,17,415	40,70,49,324
17	CORPORATION BANK				0	0	0	13,44,07,640	12,97,21,852
18	PUNJAB & SIND BANK				0	0	0	0	0
19	VIJAYA BANK				0	0	0	0	8,03,79,332
20	IDBI BANK					-26,000	0	0	2,56,59,388
21	HDFC BANK				0	0	0	58,83,613	2,50,52,173
22	AXIS BANK	26,10,000			0	7,09,621	0	7,75,01,147	17,23,56,909
23	ICICI BANK				0	0	0	0	0
	TOTAL OF OTHER BANKS	2610000	nil	nil	0	2,80,03,16,993	4,21,90,05,897	3,83,11,91,010	4,54,93,04,650
	TOTAL IN CRORES	0.26 Crores	NIL	nil	0	280.03 Crores	421.90 Crores	383.11 Crores	454.93 Crores
							GRAND TOTAL	15,40,24,28,550	
								1540.24 Crores	

DISCREPANCY (SBI CPPCs) FOR ALL FINANCIAL YEAR AS ON 27.05.2019

Amount in Rupees

S.NO.	BANK/CPPC	upto 2012-	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20 (April)
1	0004464-SBI-MUMBAI					0	3,28,693	-20,96,125	1,00,71,70,836
2	0004465-SBI AHMEDABAD					0	0	-4,72,093	1,31,72,360
3	0004466 - SBI-BANGALORE				0	-31,920	-1,01,87,957	-8,97,946	0
4	0004467-SBI-BHOPAL		0		0	13,09,342	74,97,917	15,62,06,587	5,57,82,325
5	0004468 - SBI-BHUBANESHWAR		0		0	0	-360	1,978	0
6	0004469-SBI-PANCHKULA		0			0	-4,80,49,001	-30,55,526	12,59,84,912
7	0004470 - SBI-CHENNAI					17,93,140	11,67,289	12,74,84,541	1,42,98,35,632
8	0004471 - SBI-GUWAHATI					0	93,996	5,59,45,771	78,49,09,596
9	0004472 - SBI Hyderabad					0	1,85,117	2,38,87,147	50,12,47,354
10	0004473 - SBI-KOLKATA					1,79,443	-4,68,428	15,10,10,799	1,48,91,58,293
11	0004474-SBI LUCKNOW					0	-58,52,150	64,73,337	0
12	0004475 - SBI-NEW Delhi					0	0	-3,77,377	0
13	0004476 - SBI-Patna		4,84,876		0	0	0	-8,89,882	5,28,07,244
14	0004477-SBI THIRUVANTHPURAM				0	-12,000	0	5,21,49,760	1,07,93,13,246
15	0021519-SBI-AMRAVATI						0	-1,12,281	0
16	0029178-SBI-JAIPUR						0	4,52,99,170	-4,58,309
17	0025772-STATE BANK OF PATIALA						0	0	0
18	111019-STATE BANK OF HYDERABAD						0	0	0
19	120689-STATE BANK OF MYSORE						7,82,60,648	0	0
20	150908-STATE BANK OF TRAVANCORE						5,82,52,371	0	0
21	0024289-SBI-BANGALURU (2)						1,43,42,023	0	0
	TOTAL SBI	nil	4,84,876	nil	0	32,38,005	9,55,70,158	61,05,57,860	6,53,89,23,489
	TOTAL SBI-IN CRORES	nil	0.048 Crores	nil	NIL	0.32 Crores	9.55 Crores	61.05 Crores	653.89 Crores

Grand Total **7,24,87,74,388**
724.85 Crores