

भारत सरकार
वित्त मन्त्रालय, व्यय विभाग
केन्द्रीय पेंशन लेख कार्यालय
त्रिकूट-II भीकाजी कामा पैलेस
नई दिल्ली-110066
फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
NEW DELHI-110 066
PHONES : 26174596, 26174456, 26174438.

क्रमांक/No. CPAAO/Tech/Grievances/2010-11/१२३

दिनांक/Dated
22-12-2010

To

1. All General Managers(as per list)
2. Nodal Officers of Banks (as per list)
of all Authorised Banks.

Circular

Reference is invited to the Recommendations of the Committee on Customer Service vide letter No. DGBA.GAD.H.3085/45.01.001/2008-09 dated 1st Oct 2008, (**Prabhakar Rao Committee**) which states that among other requirements pension paying branches should also obtain Life Certificates/Non employment certificates/Employment Certificate from the pensioners annually. Similarly, RBI Circular Nos. DGBA.GAD No. H-7736/45.01.001/2008-09, DGBA.GAD No. H-3194/45.01.001/2009-10 dated 4th March 2009 and 14th October 2009 respectively detail the procedure to be followed by banks for withdrawal of pensions by old/sick/physically handicapped pensioners.

2. Para 15.1 of the Scheme Booklet issued by CPAO similarly mandates furnishing of a Life Certificate annually by the pensioners as per format prescribed in Annexure XVII .
3. It has been decided to review the adherence of these codal provisions by the pension disbursing authorities. Banks are, accordingly, requested to provide the information as per prescribed format enclosed. Consolidated report from all the paying branches under your control (depicting the position as on 31st December, 2010) may be forwarded to this office latest by 15th January, 2011.
4. The information may be sent by name to the undersigned or by email at psarada.cpao@gmail.com
5. This may be accorded Top Priority.

(Siddharth Sharma)
Controller of Accounts

Copy to:-

- 1) Sh. Harish Srivastava, Dy. Controller General of Accounts, (TA), O/o Controller General of Accounts, Ministry of Finance, Lok Nayak Bhawan, Khan Market, New Delhi-03
- 2) Sh. B.K.Mishra, General Manager, Reserve Bank of India, RBI Bldg. Opp. Mumbai Central, Byculla House, Mumbai-400008
- 3) PS to Smt. Archana Nigam, Addl. Controller General of Accounts, O/o Controller General of Accounts, Ministry of Finance, Lok Nayak Bhawan, New Delhi-03

Controller of Accounts

