

From :

Sukhdev Singh

DCP (Retd.) Delhi Police

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To,

The CPAO

Trikoot – II, Bikaji Cama Place,

R.K. Puram, New Delhi – 110066

Sir,

I along with my friend S.J.S. Grover Xen (Retd.) visited your office in connection with revision of my pension on 16.05.2019. At the reception we were told to go to technical branch on the 1st Floor. Accordingly we contacted Mr. Dilip Pathak Senior AO. Mr. Pathak acted very fast and called his Assistant Shri Brij Lal Senior Accountant and asked him to look into my case. Shri Brij Lal took us to his room and asked us to sit comfortably. He browsed over the computer and rectified the following discrepancies.

1. Data recreation in master data base of CPAO
2. Add PPO No. 1 and 2 in the 7 CPC revision list.
3. Telephonically Co-ordinated with PAO IV Tis Hazari Delhi for revision of Pension under 6th CPC and 7th CPC
4. He gave information about facilities available for pensioner on CPAO website.

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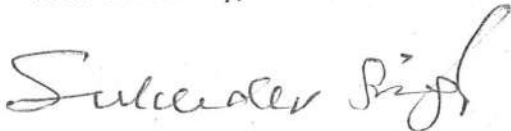
To our entire satisfaction all work was done within 45 minutes. We were surprised by the quick response and courteous behavior shown by Dilip Pathak Senior AO and Shri Brij Lal Senior Accountant.

We deeply appreciate their sincere sense of commitment toward their duty they performed most efficiently, delicately, smiling and with humane face.

We feel that this all was possible due to the very able, efficient and responsive administration under your guidance and supervision.

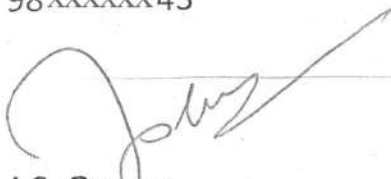
We hope that others would follow the model of your administration for the public welfare / good.

Your sincerely,



Sukhdev Singh

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J.S. Grover

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