



CPAO/IT&Tech/Bank Performance/37 (Vol-III)A/2019//५५

13.11.2019

OFFICE MEMORANDUM

Subject:- Regarding marking of PPO number in the bank passbook of Pensioners/Family Pensioners.

Attention is invited to this office OM No. CPAO/Tech/Clarification/P&PW/2014-15/426-497 dated-17.09.2014 and subsequent OM No. CPAO/IT&Tech/Bank Performance/37.Vol-III(A)/2019/18 dated 23.04.2019. wherein it was advised to the banks to record the PPO number in the passbook of the pensioners. This office is still receiving grievances the Pensioners Welfare Associations and individual pensioners that their PPO number is not being recorded by the banks in their passbook leading to problems like transfer of pension account from one bank/branch to another bank/branch, delay in commencement of family pension etc.

Therefore, Heads of all CPPCs and Govt. Business Departments are once again requested to instruct all their bank branches dealing with the pension payments to record the PPO number in all the passbooks of the pensioners/family pensioners issued by them.

This issues with the approval of Chief Controller (Pension).

(Praful Dabral)
Sr. Accounts Officer (IT & Tech)

To,

1. Heads of CPPCs of all authorized Banks
2. Heads of Government Business Divisions of all Banks (As per list)

Copy to:-

1. Sr.PS to CGA, O/o the CGA, Mahalekha Niyantarak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
2. PS to Addl. CGA, Mahalekha Niyantarak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
3. PS to Jt. CGA (GBA), O/o the CGA, Mahalekha Niyantarak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
4. PS to CC (P), CPAO.
5. The General Manager, Reserve Bank of India, Opp. Mumbai Central Railway Station, 4th Floor, Byculla, Mumbai- 400 008