

भारत सरकार
वित्त मन्त्रालय, व्यय विभाग
केन्द्रीय पेंशन लेख कार्यालय
त्रिकूट-II भीकाजी कामा प्लेस
नई दिल्ली-110066

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GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
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CPAO/IT&Tech/Bank Performance/37 Vol III (A)/2023-24/71

23.05.2023

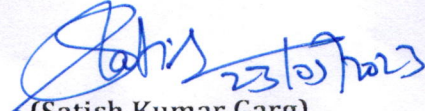
Office Memorandum

Subject: First Credit of pension on the basis of e-PPO into the account of the pensioner/family pensioner followed by subsequent verification with physical PPOs

Attention is invited to CPAO's OM No. 13012(12)/3/2021-IT Technical/40 dated 12.07.2021 (copy enclosed) wherein all the Heads of the CPPCs of Authorised Banks were directed to ensure that the credit of the first pension into the account of pensioner/family pensioner is carried out immediately on the basis of e-PPO and e-SSA received from the CPAO. On the receipt of the physical booklet and related documents, the CPPCs would verify the details and if any difference are found between the e-PPO and manual PPO, the same should be intimated to CC(P), CPAO within a month for necessary corrective action.

It is observed that the banks are not following the CPAO's OM dated 12.07.2021 which is causing hardship to the pensioners/family pensioners. It is once again directed to diligently follow CPAO's instructions and credit the first pension on the receipt of the e-PPO.

This issues with the approval of the Chief Controller (Pensions).


(Satish Kumar Garg)
(Sr. AO-IT & Technical)

Enclosed as above.

To,

1. All the Heads of CPPCs of Authorised Banks
2. All the GBUs/GBDs of Authorised Banks

Copy to

1. PS to CC(P)
2. PA to Dy. CA