

भारत सरकार
वित्त मन्त्रालय, व्यय विभाग
केन्द्रीय पेंशन लेख कार्यालय
त्रिकूट-II भीकाजी कामा प्लेस
नई दिल्ली-110066

फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CENTRAL PENSION ACCOUNTING OFFICE
TRIKOOT-II, BHIKAJI CAMA PLACE,
NEW DELHI-110066
PHONES : 26174596, 26174456, 26174438

CPAO/IT&Tech/Corres. with PAO/35 (Vol-II)/2022-23/6824/199

15.11.2022

OFFICE MEMORANDUM

Sub:- Processing of Pension/Family Pension cases where arrears of pension are paid before the finalization of pension/family pension case - reg.

Central Pension Accounting Office (CPAO) has been receiving some pension/family pension cases where hand written remarks in respect of payment of arrears of pension/family pension etc. are added in the print of e-PPO, which is not a correct method to process pension/family pension cases as the data of physical PPO and e-PPO do not match with each other. This may also result in duplicate/double payments by Banks. Pension cases pertaining to those employees who are getting provisional pension by PAO or the arrears of pension were paid by PAO are required to be processed manually and the PPO number should be obtained from the CPAO. This issue has already been addressed vide this Office OM No. CPAO/IT&Tech/PFMS/84 (P.F.)/2020-21/85 dated 06.09.2021 and a proforma was provided to obtain the PPO number from CPAO.

2. It is also intimated that these types of pension/family pension cases received in this Office cannot be processed for payment of pension but will be returned to respective PAOs. This will result in delayed pension payment which further leads to hardship to pensioners.

3. In view of above, all the Pr. CCAs/CCAs/CAs/AGs are requested to issue instructions to PAOs under their control to follow the prescribed procedure while processing pension cases of similar nature.

This issues with the approval of the Chief Controller (Pensions).

[Handwritten Signature]

Sr. Accounts Officer (IT & Tech)

To,

1. All Pr. CCAs/CCAs/CAs/AGs (as per list)

Copy to:

1. GIFMIS, O/o CGA, Mahalekha Niyantarak Bhawan E-Block, GPO Complex, INA, New Delhi-110023.
2. PS to CC (P), CPAO
3. Sr. TD, NIC (CPAO)
4. PA to CA, CPAO
5. PA to Dy. CA