

# Central Pension Accounting Office

Ministry of Finance  
Department of Expenditure  
Trikoort-2, Bhikaji Cama Place  
New Delhi-110 066

No-CPAO/TECH/2008/6<sup>TH</sup> CPC/Misc./ 573

dated 29.12.2009

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## OFFICE MEMORANDUM

**Subject:- Timelines for the Settlement of Pensionary dues authorised by CPAO in respect of Central Civil Pensioners including AIS officers and the employees of the Central Para Military Forces in Authorised banks – Regarding**

This office is in receipt of numerous representations from pensioners that the authorised banks are not crediting the pension on time and that there is a huge delay between the time of authorisation to the bank and the actual credit to the pensioner's account. In this respect this office vide its OM No.CPAO/Tech/6<sup>th</sup> CPC/2009-10/445 dated 13.11.2009 had reiterated the timelines that are to be followed strictly by the banks in according timely credits to the pensioners.

2. The matter concerning the timely credit of pensions by the authorised banks has been under the consideration of this office. Keeping in view the grievances received from the pensioners and to ensure more accountability and transparency in the functioning of the Pension Delivery Mechanism, it has been decided that the dates of credit for each Special Seal Authority (SSA) – NPPOs; Revision Authorities – sent by CPAO to the bank be provided in the prescribed format below- separated for New PPOs and Revision Authorities.

(i) New PPO

Sl.No.	Name of Pensioner	PPO No.	Date of Credit of First Pension/Family Pension	Date of Credit of CVP (if any)
(1)	(2)	(3)	(4)	(5)

(ii) Revision Authority

Sl.No.	Name of Pensioner	PPO No.	Date of Credit of Revised Pension and Arrears of RP	Date of Credit of Differential CVP	Date of Credit of Differential DCRG
(1)	(2)	(3)	(4)	(5)	(6)

3. Bank-wise, PPO-wise, NPPOs/Revision Authority in respect of Central Civil Pensioners including All India Service Pensioners (AIS) issued by CPAO from 1<sup>st</sup> January, 2009 onwards is being made available on our website ([www.cpaonnic.in](http://www.cpaonnic.in)) in a downloadable format for the banks.
4. Banks are directed to download the file in respect of their banks and provide the information sought in the prescribed format mentioned above. This information has to be provided centrally by the bank i.e. "One Bank - One File".

5. In the first instance banks are directed to provide the date of credit details for PPOs/Revision Authorities which have been issued between 1<sup>st</sup> January, 2009 and 30<sup>th</sup> September, 2009. **The completed file with the details of credit e-mailed to the following address : dca-cpao@nic.in should also be uploaded onto CPAO's website by 20<sup>th</sup> January, 2010.**

For PPOs and Revision Authorities issued between 1<sup>st</sup> October, 2009 and 31<sup>st</sup> December, 2009, the date of credit details should be uploaded by 15<sup>th</sup> February, 2010.

6. For New PPOs and Revision Authorities issued by CPAO from 1<sup>st</sup> January, 2010 onwards, banks would be required to send the date of credit details bi-monthly e.g. New PPOs/Revision Authorities issued between 1<sup>st</sup> January, 2010 and 28<sup>th</sup> February, 2010, details of credit should be e-mailed to the address given at para-5 by 20<sup>th</sup> of March and so on for subsequent months.

It is expected that banks would strictly comply with the directions given above and also would partner this office in moving forward towards a more accountable and transparent system.

*Hd/-*

(H.Atheli)  
Dy. Controller of Accounts

To

**General Managers of all Authorised Banks handling Government Business.**

Copy for information to:-

1. Smt. Vibha Pandey, Jt. CGA – TA, O/o CGA, M/o Finance, Room No.712, 'C' Wing, Lok Nayak Bhawan, New Delhi-110 003.
2. Shri S.V.Raghavan, CGM (DG&BA), Reserve Bank of India, Corporate Office, Byculla Office Building, Opp. Mumbai Central Station, Byculla, Mumbai- 400008
3. PPS to CGA, M/o Finance, 7<sup>th</sup> Floor, 'C' Wing, Lok Nayak Bhawan, New Delhi-110 003.
4. PS to Addl. CGA (AS), M/o Finance, 7<sup>th</sup> Floor, 'C' Wing, Lok Nayak Bhawan, New Delhi - 03.
5. NIC-CPAO with the request to upload the letter on the website and enable uploading facility by 15<sup>th</sup> January, 2010.

*Hd/-*

(H.Atheli)  
Dy. Controller of Accounts