



CPAO/IT&Tech/Mobile App/92/2023-24/191

Dated: 08.03.2024

Office Memorandum

Subject: "DIRGHAYU" Mobile Application.

As you are aware that CPAO has developed an in house mobile application "DIRGHAYU" for the use of Central Civil Pensioner/Family Pensioners to facilitate pensioners in the latest mobile world and to improve the ease of living.

DIRGHAYU Mobile App has following features:

- Online registration of pensioners on the basis of PPO. date of Birth and date of Retirement.
- It gives the personal and retirement benefits details mentioned in the PPO.
- Facility to download SSAs along with revised pension authorities.
- Pensioners can register and track the status of the grievances registered on CPAO website, thus pensioners can access another tool of grievance resolution.
- The App shows the last 24 transitions related to pension and monthly bank accounts statements also.
- A security feature is available at the time of registration of pensioners to verify them through mobile OTP (one time password).
- App. is also available in Hindi Language.
- M PIN feature has started to keep pensioner's details safe.
- **iOS version has been developed and made available for use by pensioners w.e.f 15.12.2023.**

Some measures for promotion of the app are suggested as under:-

1. Physical Banner/poster/Pamphlet/Standee may be placed in Branches of your bank.
2. Link of Mobile App i.e.

<https://play.google.com/store/apps/details?id=com.cpao.dirghayu&hl=en>

<https://apps.apple.com/in/app/dirghayu/id6470360086>

<https://apps.apple.com/in/app/dirghayu/id6470360086?platform=iphone>

and may be shared with Pensioners/family Pensioners through electronic mode.

3. The app may also be promoted on the official website of your bank.

Infographic creations on Dirghayu App has already been shared on social media (copies enclosed). You are requested to take requisite measures for promotion of the app.

This issue with the approval of Competent Authority.

(Ajay Chaudhary)
Sr.Accounts Officer(IT&Tech)

To

1. All the Head of CPPCs/GBU/GBD of Authorized Banks.

Copy to:

1. PS to CC(P)
2. P.A. to CA
3. PA to Dy.CA

DIRGHAYU

Pension App For Central Civil Pensioner

APP FEATURES

DROP DOWN MENU

It provides easy access to features of Dirghayu app on your fingertips

ACCESS DETAILS

One can access the details related to submitted life certificates



MY DATA IN CPAO

View your data and Special Seal Authorities issued by CPAO at one place

PENSION SLIP

View details w.r.t. break up of total pension amount

VIEW DETAILS

User can view details of upto last 24 pension transactions

DIRGHAYU

Pension App For Central Civil Pensioner

SECURITY FEATURES

OTP

App registration is based on OTP.

PRIVACY

App is protected from unauthorized access, tampering, modification of data.

MPIN

Allows User to control access to personal information.

READ ONLY MODE

Ensures that App is used for displaying information only.





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CONTROLLER GENERAL OF ACCOUNTS
DEPARTMENT OF EXPENDITURE
MINISTRY OF FINANCE, GOVERNMENT OF INDIA

DIRGHAYU

Pension App For Central Civil Pensioner

FEATURES

- › Bilingual APP available on Google Play Store & Apple App Store
- › Complete profile of Pensioner
- › Track the status of PPO
- › Download fresh/Revision Pension Authorities
- › Details of last 24 pension transactions
- › Last life certificate submitted by pensioner
- › Registration of help request and status thereof
- › Feedback



Scan QR Code to
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