

**Government of India  
Ministry of Finance  
Department of Expenditure  
Central Pension Accounting Office  
Trikoot-II, Bhikaji Cama Place, New Delhi**

No. CPAO/Tech/Meeting with Banks/2010-11 /309

15.04.2011

**OFFICE MEMORANDUM**

**Subject: Establishment of Central Pension Processing Centre (CPPC) for disbursement of Central Civil Pensions.**

CPAO for sometime now has been reviewing and assessing the readiness of all authorized banks to transition to the CPPC system. It has been observed that the progress made by banks in this regard has been slow paced. The Controller General of Accounts in his meeting with all banks on 18 March 2009 had directed that this transition be expedited. A number of OMs to all banks have issued from CPAO seeking this transition at the earliest.

The efficiency gains by migrating to the CPPC platform need not be overemphasized. Streamlining the pension delivery mechanism is imperative and the need of the hour. It has now been decided that all authorized banks must migrate to the CPPC platform latest by 1<sup>st</sup> October 2011.

All banks are also directed to:

- (i) Intimate to this office the status and action taken for the transition to the CPPC system by 15<sup>th</sup> May, 2011.
- (ii) Expedite the reconciliation of the master database of the bank with that of CPAO.
- (iii) Liquidate the Public Sector Banks Suspense lying against the bank.

Compliance on the SI No. (ii) and (iii) above are essential for the smooth operationalisation of the bank's CPPC.

Reserve Bank of India's direction on establishment of CPPC is also enclosed for necessary action. The CPPC guideline is available on CPAO's website [www.cpaonnic.in](http://www.cpaonnic.in) and further details will follow.

Encl: As above

  
(H. Atheli)

**Dy. Controller of Accounts**

To

- 1) The General Managers of all Authorized banks handling Government Business (As per list)
- 2) Sh.S.V.Raghavan, Chief General Manager, Reserve Bank of India, D/o Government & Bank Accounts, 4<sup>th</sup> floor, Byculla Office Building, Opposite Mumbai Central Station, Byculla, Mumbai-400 008- with a request to instruct all the banks to switchover to CPPC latest by 1<sup>st</sup> October 2011 positively.
- 3) Dy. CGA, (TA Section), O/o the CGA, Lok Nayak Bhawan, New Delhi with respect to his UO Note No.1 (7)(5)/2010/E-Scroll/TA/134 dated:-31.03.2011