

भारत सरकार  
वित्त मन्त्रालय, व्यय विभाग  
केंद्रीय पेंशन लेखा कार्यालय  
त्रिकूट-II, भीकाजी कामा पैलेस  
नई दिल्ली-110 066  
फोन : 26174596, 26174456, 26174438  
आई.वी.आर.एस. नं. : 26715108, 26715109, 26715110, 26715112



GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF EXPENDITURE  
CENTRAL PENSION ACCOUNTING OFFICE  
TRIKOOT-II, BHIKAJI CAMA PLACE,  
NEW DELHI-110 066  
PHONES : 26174596, 26174456, 26174438  
I.V.R.S.NO.: 26715108, 26715109, 26715110, 26715112

क्रमांक/No. ....

CPAO/Tech/Parameters/2013-14/ D1

दिनांक/Dated ..... 31.03.2014

### OFFICE MEMORANDUM

**Subject:** Timelines for the Settlement of Pensionary dues authorized by CPAO in respect of Central Civil Pensioners including AIS officers and the employees of the Central Para Military Forces in Authorized banks.

Reference is invited to CPAO's Office Memorandum of even Nos. 573 dated 31.12.2009, 540 dated 08.07.2010, 837 dated 15.10.2010, 929 dated 23.11.2010 and 1028 dated 18.11.2011 (available on CPAO's website at the link "Government Orders"), directing therewith to inform the details of date of credit of first pension, date of credit of CVP in respect of new PPOs, date of credit of revised pension and arrears of revised pension, differential CVP and differential DCRG on regular basis by 15<sup>th</sup> of each subsequent month.

For this purpose the Bank wise, PPO wise details were made available at the link "List of New PPOs sent to Link Branches" under "For Banks" on CPAO's website, i.e. [www.cpaon.nic.in](http://www.cpaon.nic.in) in a downloadable excel format.

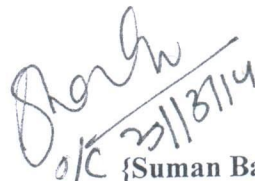
But even after the repeated reminders issue from time to time the banks did not realize the importance of this information. Consequently CPAO has to face a very awkward position in providing the status report on crediting the first time pension in the pension account of pensioner in response to the frequently received Parliament Questions and report called for by other dignitaries like Secretary (Pensions).

The banks were supposed to e-mail the date of first credit of pension and date of credit of commutation in the prescribed Proforma to [dca-cpaon@nic.in](mailto:dca-cpaon@nic.in) and upload the same on CPAO's website on monthly basis.

Keeping in view the importance of the report and seriousness of the issue all CPPCs are again directed to ensure compliance of the instructions already issued and e-mail the desired information to be indicated new created e-mail address in the name of Sr. AO, Co-ord and upload the same on CPAO's website in the revised and updated format (copy enclosed) by 15<sup>th</sup> of the subsequent month without fail otherwise CPAO will have no other option but to approach RBI through CGA to impose a penalty clause on the defaulting banks by way of curtailing the service charges on each transaction being paid by the RBI to the bank.

**Newly created e-mail address:-**

cpao.coordination@gmail.com

  
o/c {Suman Bala}  
Chief Controller (Pensions)

To,

**All General Managers to all CPPCs  
Authorized Banks (As per List attached)**

**Copy for information to:-**

1. Secretary, Department of Pension & Pensioners' Welfare, Lok Nayak Bhawan, Khan Market, New Delhi
2. PPS to Controller General of Accounts, O/o CGA, Lok Nayak Bhawan, Khan Market, New Delhi
3. PA to Controller of Accounts, CPAO
4. Sr. TD (NIC), CPAO with the request (i) to replace the existing format with the modified enclosed format (ii) the information received from the banks may be analyzed and the report of defaulting banks (not uploading the report, late uploading the report and delay in the credit of first pension) may be handed over to Sr.AO, Co-ordination Section within 15 days from the due date i.e. by 30<sup>th</sup> of the month of report.
5. Sr. A.O., Co-ordination Section with the instructions to ensure that the enclosed report of first credit of pension is obtained from Sr. TD/TD (NIC), CPAO in the first week of the month following the due month of the report and submit the related file with the report and action taken by 15<sup>th</sup> of each month without fail.

  
o/c Chief Controller (Pensions)

## List of New PPOs sent to CPCC by CPAO

New PPO's Sent to : Name of the Bank \_\_\_\_\_ Period: From \_\_\_\_\_ to \_\_\_\_\_

[illegible]