



भारतीय स्टेट बैंक
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State Bank of India

सरकारी लेखा विभाग, कॉर्पोरेट केंद्र, बेलापुर रेलवे स्टेशन, चवथा मजला, टॉवर क्र.- 4,
सेक्टर -11, सी.बी.डी. बेलापुर, नवी मुंबई - 400 614.

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Government Accounts Dept., Corporate Centre, Belapur Rly. Station, 4th Floor,
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The Manager
Reserve Bank of India,
Department of Government & Bank Accounts
Central Office,
Opp. Mumbai Central Railway Station,
Byculla, Mumbai - 400008

Date: April 02, 2013

Ref. No.
GAD/CENT/BCT/RBI/1415

Dear Sir,

**PAYMENT OF CENTRAL CIVIL PENSION
UPDATION OF BOTH HALVES OF PPO**

We refer to your letter No.DGBA.GAD No. H-5438/45.05.031/2012-13 dated 13th March,2013 enclosing therewith the complaint received from I.A.& A.D Pensioner's Association Odisha, Bhubaneswar regarding updation of Pensioner's Half of PPO.

2. In this connection, we advise that after establishment of CPPC, pension is being processed centrally. Revised pension alongwith arrears, Dearness Relief and other terminal benefits are paid centrally on the basis of parameters set in the system and credited to the pensioners' account through CBS. All the PPOs (Disburser's copy) have been migrated from the Pension Paying branches to CPPC.

3. Now, the pension slip, containing the details of pension, DR, FMA etc. is available with home branch of the pensioner. The home branch of the pension takes printout of the pension and provides the same to the pensioner when there is change in pension amount as per guidelines of Reserve Bank of India. Pensioners having internet banking facility of the bank can view their pension_slip@onlinesbi.com. They can also get the details of pension paid by dialing toll free number of the Bank's contact centre i.e. 1800112211 Further pension slip is sent to the pensioners who have registered their mobile number with the bank through SMS.

4. In view of the change in the process, post establishment of CPPCs, there is a need to review the existing provisions of para 12, 17 and 19.1 of the Scheme for payment of pension to Central Civil Pensioners by Public Sector Banks. We are also requesting the Central Pension Accounting Office (CPAO) to consider amendment to the aforesaid para of the Scheme booklet in the changed scenario.

Yours faithfully,

-sd-

DEPUTY GENERAL MANAGER

Copy for information and necessary action to :

- (1) The Chief Controller of Accounts, Central Pension Accounting Office (CPAO), Bhikaji Cama Place, New Delhi.
- (2) I.A.& A.D Pensioner's Association Odisha, Plot No.49, Madhusudan Nagar, Unit-IV, Bhubaneswar 751 001

DY.GENERAL MANAGER



23/teck
12/04/2013

Sh. Jagdish
12/4/13