

CPAO/Tech/BSR/Code/2009-10/ 141
Government of India
Ministry of Finance
Department of Expenditure
Central Pension Accounting Office
Trikoort-II, Bhikaji Cama Place
New Delhi.

Date: 13.07.2009

CIRCULAR

Subject: BSR Code Directory in respect of all authorised banks – regarding.

As you are aware that the BSR Code directory made available by all Authorised Banks hosted on our website www.cpao.nic.in. This information is required to be mentioned by Pay & Accounts Offices in Central Ministries/A.G.s Payment Orders (PPO)/Special Seal Authorities while preparing pension cases and revision authorities.

Pensioners are undergoing immense hardships due to the delay caused by the non-availability of BSR Codes and linkages of existing pension account holding branches in the BSR Directory provided by the concerned bank. Similarly, wrongful return of Pension Payment Orders (PPO)/Special Seal Authorities by link branches of Authorised Banks to CPAO caused in-ordinate delay in payment after authorisation. In certain cases branches assigned as link branches have not been informed of their responsibility and authorities are being returned '*as not pertaining*' to them.

Suitable instructions may kindly be issued to the concerned GM handling Government business to certify that "***all branches authorised up to 15.7.2009 to handle civil pensions have been included and mapped correctly in the Directory as reflected in the website of CPAO today***". This certificate may be sent by name to the undersigned by 31.7.2009 through e-mail (ca-cpao@nic.in) or FAX (011-26167326).

Any change in the displayed address of paying branch, link branch or any additions / deletions of pension Paying Branch/Link Branch may be intimated in the format provided with all linkages to the undersigned through e-mail urgently or by Speed Post well before 31.7.2009, so that after incorporation of these changes by CPAO, the above confirmation can be given on time by the bank. In future also the same may be intimated in a similar fashion within 15 days of opening of new branch/restructuring/change in address.

In case any PPO / revision authority pertaining to your bank is found to be wrongly sent to another link branch of your bank by CPAO based on an earlier list provided by the bank or due to any other reason, the same may be sent to the correct link branch for payment of pension under intimation to this office to avoid delay and hardship to the pensioner. Necessary action to circulate this instruction with the list of link and paying branches to all link branches may be taken to enable the above.

All Authorised Banks are urged to transit to CPPC system at the earliest the multiplicity of nodes results in delays, adversely affecting pensioners.

The revision authorities are being issued for payment of additional DCRG/commutation payments. The concerned banks will be held responsible in case of delayed payment of DCRG/commutation and the liable interest payment on it. This may be treated as serious and most urgent.

T. Ghosh

(Tripti P. Ghosh)

Controller of Accounts

To

CMDs of all authorised banks

(As per list attached)

Copy to:

1. GMs of all authorised banks
2. Nodal Officers of all authorised banks
3. Joint C.G.A (TA)
- ✓ 4. Sr. ID, NIC with a request for hosting separate p.d.f.s as on 10.7.2009 on CPAO website alongwith this Circular